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CENTRAL FAX CENTER****JUL 25 2005****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial No.	09/547,273	Conf. No.	4966
In Re Application of:	Aikens et al.	Art Unit:	2142
Filed:	04/11/2000	Dkt. #:	RSW920000024US1 (IBMR-0155)
Cust. No.:	23550	Examiner:	Prieto, Beatriz

**Title: METHOD, SYSTEM AND PROGRAM PRODUCT FOR  
MANAGING NETWORK PERFORMANCE**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

**I. INTRODUCTORY COMMENTS**

In response to the Office Action of February 23, 2005, please amend the above-referenced patent application as follows:

The claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 7 of this paper.

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